

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

<i>In the Matter of</i>	)	
	)	
Section 63.71 Application of	)	WC Docket No. 17-_____
	)	
T-Mobile USA, Inc.	)	Comp. Pol. File No. _____
	)	
For Authority Pursuant to Section 214 of	)	
The Communications Act of 1934, As	)	
Amended, To Discontinue the Provision of	)	
Service	)	

**SECTION 63.71 APPLICATION OF T-MOBILE USA, INC.**

T-Mobile USA, Inc. (“T-Mobile”) applies for authority under Section 214(a) of the Communications Act, as amended (“the Act”), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. § 63.71, to discontinue T-Mobile’s @Home service nationwide for existing customers.

As required by Section 63.71 of the Commission’s rules, T-Mobile provides the following information:

**Name and Address of Carrier:**

T-Mobile USA, Inc.  
12920 SE 38th Street  
Bellevue, WA 98006-1350

**Date of Planned Service Discontinuance:**

T-Mobile plans to discontinue this service on or after March 31, 2017, pending regulatory approval.

**Points of Geographic Areas of Service Affected:**

T-Mobile will no longer provide this service anywhere in the United States. There are currently @Home customers in the District of Columbia, Puerto Rico, and the following states: Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Hawai'i, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, West Virginia, Wisconsin, and Wyoming. There are approximately 24,000 @Home customers in total.

**Brief Description of Type of Service Affected:**

@Home is intended for residential and small business subscribers who have a broadband connection and who subscribe to a T-Mobile wireless service. To use the service, customers obtain a T-Mobile @Home routing device, insert a SIM card from T-Mobile, and attach it to a broadband connection device, such as a modem. The customers can then attach any regular telephone to the routing device, which routes the calls over the Internet. The service allows unlimited, nationwide calling for a fixed monthly price and also enables international calling.

T-Mobile is discontinuing this service because it is shutting down the underlying Unlicensed Mobile Access ("UMA") platform on which @Home relies and because it has deployed a similar but more advanced service called LineLink™. LineLink is similar to @Home in that it enables calling from a regular telephone device over an Internet connection. It also works by connecting a T-Mobile-supplied routing device into the customer's own modem or router and routing calls over the Internet.

**Brief Description of the Dates and Methods of Notice to All Affected Customers:**

T-Mobile notified all customers of @Home by first-class mail between February 2, 2017, and February 6, 2017. T-Mobile sent slightly different versions of the notice to residential customers and to small business customers. Copies of the two versions are provided as an Attachment to this Application. T-Mobile also intends to send affected customers multiple SMS messages prior to discontinuance that will alert them to the upcoming discontinuance and direct them to the T-Mobile web site for more information. Copies of this Application are being sent, first class U.S. Mail, to the public utilities commission and governor of each state and territory, and also to the Special Assistant for Telecommunications to the Secretary of Defense,<sup>1</sup> as required by 63.71(a) of the Commission's rules.

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<sup>1</sup> Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a

**Regulatory Classification of Carrier:**

Out of an abundance of caution, T-Mobile files this application as if @Home were treated as an interconnected VoIP service as defined in 47 C.F.R. § 9.3. T-Mobile is non-dominant with respect to @Home.

**Conclusion:**

The public convenience and necessity will not be adversely affected by the discontinuance of this service. Customers of @Home necessarily have a broadband connection and therefore can subscribe to T-Mobile's LineLink service or to service from any available "over-the-top" VoIP provider. All @Home customers should also have access to wireline voice offerings from their incumbent LEC or broadband provider at a minimum. As a result, no customer should be without a reasonable substitute for @Home service. T-Mobile respectfully requests that the Commission approve its Section 63.71 Application to discontinue this service.

Respectfully submitted,

\_\_\_\_\_/s/\_\_\_\_\_  
Cathleen A. Massey  
Vice President, Federal Regulatory Affairs  
T-Mobile USA, Inc.  
601 Pennsylvania Ave. NW  
Washington, DC 20004

John T. Nakahata  
Julie A. Veach  
HARRIS, WILTSHIRE & GRANNIS LLP  
1919 M Street NW  
Suite 800  
Washington, DC 20036  
(202) 730-1300  
*Its Attorneys*

February 10, 2017

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copy of the application be sent instead to the Department of Defense Chief Information Officer.

## **CERTIFICATE OF SERVICE**

I, Alexandra Tate, certify that I have, on February 10, 2017, served a copy of the foregoing Section 63.71 Application of T-Mobile USA, Inc. by U.S. Mail postage prepaid to the addresses below:

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Alabama Public Service Commission  
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Montgomery, AL 36104

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\_\_\_\_\_/s/\_\_\_\_\_  
Alexandra Tate  
Harris, Wiltshire & Grannis LLP  
1919 M Street NW  
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Washington, DC 20036

## **ATTACHMENT**

**Copy of Notice Provided to @Home Residential Customers**



PO Box 629025  
El Dorado Hills, CA 95762-9025

February 1, 2017

1 T1 P2 151 \*\*\*\*AUTO\*\*ALL FOR AADC 956



Rocklin, CA 95765-5120



**Notice: Action Required to Avoid Service Disruption**

Dear @Home™ Customer,

We're making changes to our phone routing services to offer better call quality and more reliable service. As a result, T-Mobile USA Inc., plans to **stop providing** all @Home™ service in the US on or after **March 31, 2017**. The **@Home™ services and device** on your account number [REDACTED], which allows you to make calls via an internet connection, **will no longer work**. You can avoid disruption of service (including the ability to call 911) by obtaining **LineLink™**, which offers the same benefits you currently have.

**LineLink™** is a voice-over-IP adapter that allows calls to be made via an internet connection, a low-cost solution that reaches the same U.S. and International calling areas as mobile phone plans. To make your upgrade as easy as possible, we are offering you a **free LineLink™ device, waiving standard shipping**, plus you get these added benefits:

- HD-quality calling - more true-to-life voice with significantly reduced background noise.
- Unlimited calls to the US, **PLUS** Mexico, and Canada - at no extra charge.

Call 1-800-937-8997 or 611 now to get your **free LineLink™**.

Thank you for being a loyal T-Mobile customer.

Sincerely,

T-Mobile Customer Service

Please Note: the March 31, 2017 date of discontinuance may be subject to approval by the Federal Communications Commission (the "Commission" or "FCC"). The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of T-Mobile USA, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. ©2017 T-Mobile USA, Inc.

**Copy of Notice Provided to @Home Small Business Customers**



PO Box 629025  
El Dorado Hills, CA 95762-9025

February 1, 2017

1 T1 P2 149 \*\*\*\*AUTO\*\*ALL FOR AADC 956

[REDACTED]

El Dorado Hills, CA 95762-0002

[REDACTED]

**Notice: Action Required to Avoid Service Disruption**

Dear @Home™ Customer,

We're making changes to our phone routing services to offer better call quality and more reliable service. As a result, T-Mobile USA Inc., plans to **stop providing** all @Home™ service in the US on or after **March 31, 2017**. The **@Home™ services and device** on your account number [REDACTED], which allows you to make calls via an internet connection, **will no longer work**. You can avoid disruption of service (including the ability to call 911) by obtaining **LineLink™**, which offers the same benefits you currently have.

**LineLink™** is a voice-over-IP adapter that allows calls to be made via an internet connection, a low-cost solution that reaches the same U.S. and international calling areas as mobile phone plans. To make your upgrade as easy as possible, we are offering you a **free LineLink device**, waiving standard shipping, plus you get these added benefits:

- HD-quality calling - more true-to-life voice with significantly reduced background noise.
- Unlimited calls to the US, **PLUS** Mexico, and Canada - at no extra charge.

Reach out to your T-Mobile representative, or call Business Care at 1-800-375-1126 to get your **free LineLink™**.

Thank you for being a loyal T-Mobile customer and we appreciate your continued business.

Sincerely,

T-Mobile Business Customer Service

Please Note: the March 31, 2017 date of discontinuance may be subject to approval by the Federal Communications Commission (the "Commission" or "FCC"). The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of T-Mobile USA, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. ©2017 T-Mobile USA, Inc.